

Safety Alert (SA-26/01): Cut to Technicians Face During Pallet Strap Removal

Incident Description

- A newly hired technician was un-packing returned goods at an onshore site.
- As the Injured Person (IP) cut a metal strap on a pallet with metal scissors, the strap retracted under tension and hit them in the chin.
- They did not see this happen, but after feeling pain in their chin, realised they had a small laceration.

How it Happened

- The cause was identified as a small lapse in the IP's concentration and task engagement.
- The incident underscores the critical importance of keeping focus even during familiar, repetitive, or mundane tasks.

Key Learnings

- All returned goods should be secured using plastic straps, as using metal straps is not considered best practice because of the risk of injury and potential damage to equipment.
- Remind warehouse staff to focus attention during routine operations.
- All personnel must remain focussed and engaged.